

General

These Sales and Delivery Terms ("Terms") shall apply to all sales made by ECONOSTO Oy ("ECONOSTO") and shall prevail over any conflicting conditions that a client ("Client") may attempt to enforce, including the Client's own general conditions of purchase. These Sales and Delivery Terms cannot be amended verbally.

Orders

The orders can be made either orally or in writing. Offer and order are binding after ECONOSTO has delivered order confirmation to the Client. The Client shall check the order confirmation along with the Terms and notify possible errors in writing to ECONOSTO within three (3) working days of receipt the order confirmation.

The prices of the products and the charges mentioned in the Terms are without VAT. VAT, in force at the time of the delivery, will be added to the prices. ECONOSTO reserves the right to change the prices.

Certificates and other documents

The Client should mention the required certificates and other documents in writing to ECONOSTO Oy already in the quotation phase, so that they can be considered in the offer. Documents required afterwards will be delivered only if it is possible. 60 EUR handling fee and possible document expenses are charged from the Client.

The charge for factory's EN10204/2.2 and EN10204/3.1 material certificates will be charges acc. to factory's charges, however at a minimum price of 35 € / pc. The Client should note that ordering certificates afterwards is not always possible. Certificates of classification societies (such as GL, DNV, Lloyds, Dekra and Inspecta) will be charged from the Client. The delivery time of the certificates from classification societies may vary for reason beyond ECONOSTO's control.

Deliveries

The Client shall inspect the received delivery and compare it to the order without delay. In order to make a claim of the delivery, the Client must give a written notice to ECONOSTO within five (5) working days of Client's receipt of the delivery.

Delivery charges for small orders

Delivery charge for orders under 150 EUR is 35 EUR

Fast-track fee

For fast-track deliveries, a surcharge of 25 € will be added. Orders that are to be dispatched on the same day as the goods ordered by the Client, will be treated as fast-track deliveries.

The fast-track fee does not include any other delivery, packing or invoicing surcharges, which will be charged separately from the Client.

Claim return shipments

The return shipments must always be agreed with ECONOSTO's contact person before the return. If the return shipment is agreed to be made at ECONOSTO's cost, the Client must use ECONOSTO's forwarder. A copy of ECONOSTO's return form must be attached to the package. The return form is given by ECONOSTO to the Client. Otherwise, the return shipment cannot be handled.

We credit 70 % of the invoiced value of agreed returns, provided that the goods are unused and intact. The credit is only for ECONOSTO's stock items. Right of return does not cover special non-stock items.

Warranty

Warranty terms shall be as set out in General Terms of the Association of Finnish Technical Traders.

Defected items

If a defect is suspected in the delivered product and a new product is sent to replace it, the Customer will always be invoiced for this. The returned product will be examined for the suspected product defect by ECONOSTO or the manufacturer. If it is found to be a product defect, the returned product will be refunded to the Customer.

Transfer of ownership

The sold products shall remain the property of ECONOSTO until the purchase price is paid for in full.

ECONOSTO has the right to withhold the delivery or postpone the delivery date if the Client has expired invoice to ECONOSTO or there occur reasons to suspect the Client's payment ability. In such event, ECONOSTO has the right to prohibit the installation of the product and to take the product under its own control until the Client has fulfilled its payment obligations.

Governing Law

The law applicable to these Terms and to the orders, offers, and supply agreements between ECONOSTO and the Client is the Finnish law.

Dispute Resolution

Any dispute, controversy or claim arising out of or relating to the sale, or the breach, termination or validity thereof, shall be finally settled by arbitration in accordance with the Arbitration Rules of the Finland Chamber of Commerce. The arbitral tribunal shall be composed of one arbitrator. The seat of arbitration shall be Helsinki, Finland, and the language to be used in the arbitral proceedings shall be Finnish.

General Terms

Otherwise the General Terms of Association of Finnish Technical Traders shall apply.

Terms updated and valid from

10.2.2025